



BSB51915

Diploma of Leadership and Management

WHAT IS THE QUALIFICATION ABOUT?

This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts.

Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. They use communication skills to support individuals and teams to meet organisational or enterprise requirements.

They plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information from a variety of sources.

COURSE ENTRY REQUIREMENT

There are no training package entry requirements for this qualification.

New England College entry requirements include:

If your first language is not English, you must satisfy one of the following English language proficiency requirements:

- International English Language Testing System (IELTS), academic module - score of 5.5 with no individual score less than 5.0. NOTE: All applicants from AL3 countries must sit an IELTS test.
- Test of English as a Foreign Language (TOEFL) - minimum score of 530 for the paper based test; 197 for the computer based; 71 for the internet based test
- Other English proficiency documentation or test reports will be reviewed as per the Australian Department of Immigration and Border Protection refer to link below for details <http://www.border.gov.au/Trav/Stud/More/Student-Visa-English-Language-Requirements>

QUALIFICATION RULES AND UNITS OF COMPETENCY

12 units in total: 4 core units + 8 elective units

The following lists of units of competency have been selected as being an appropriate combination and suitable for industry required outcomes. *Elective can be chosen according to the requirement of the clients*

Unit Code	Unit Title
BSBWOR501	Manage personal work priorities and professional development
BSBCUS501	Manage quality customer service
BSBADM502	Manage meetings
BSBPMG522	Undertake project work
BSBLDR501	Develop and use emotional intelligence



Unit Code	Unit Title
BSBLDR502	Lead and manage effective workplace relationships
BSBWOR502	Lead and manage team effectiveness
BSBDIV501	Manage diversity in the workplace
BSBMGT517	Manage operational plan
BSBWHS501	Ensure a safe workplace
BSBMGT502	Manage people performance
BSBWRK510	Manage employee relations

HOW LONG WILL IT TAKE?

The anticipated time to complete the course is 39 weeks; however, the completion time will vary depending upon the individual learner, the delivery mode, and whether or not Credit Transfers or Recognition of Prior Learning (RPL) applies.

DELIVERY AND ASSESSMENT

1. Classroom/ Face to Face
2. Workshop sessions
3. Online

Training and Assessment will be conducted through a combination of blended learning environments. Both knowledge and practical assessments are required to be completed with a competent outcome for each unit to achieve your certificate.

CAREER OUTCOMES

Employment outcomes targeted by this qualification may include:

- ✓ Manager

PATHWAYS TO FURTHER STUDY

After completing this course, you could enrol into Advance Diplomas or go onto higher education.

FEES AND CHARGES

Refer to our fees and charges brochure.

Payment plans are available.

CERTIFICATE ISSUE

A certificate is issued where all 12 units have been deemed competent. A statement of attainment is issued when only some units are deemed competent and the course is not completed in full.

Issuing of your certificate and or statement of attainment occurs within 30 days of last unit being deemed competent, however this may be delayed in the event that you have not provided your Unique Student Identifier (USI) or you have an outstanding debts not finalised.

ENROLMENT

Enrol either online or contact our Admissions Officers

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